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# Experience design and nature conservation via VIsitor MOnitoring and MAnagement in protected areas

#### **MEET Network**

MEET standard and its approach to measuring sustainability and quality to ecotourism itineraries



Daniela Casimiro 19 of june 2023





## Visegrad Fund

## **Agenda**

- 1. Brief introduction to the Mediterranean: PAs and Tourism
- 2. Brief introduction to the MEET network
- 3. MEET Model: Approach for Ecotourism development, management and promotion in PAs
- 4. MEET Standard measuring sustainability and quality to ecotourism itineraries











# 1. Brief introduction to the Mediterranean: PAs and Tourism





#### **Tourism in the Mediterranean**

The Mediterranean Basin, is one of 34 biodiversity hotspots identified around the globe, and one of Earth's most biologically rich yet threatened areas. In addition to its biological and geographic wonders, the region is a treasure trove of human history and culture and is home to some of the world's earliest civilizations.

The Mediterranean is the 2nd **largest global biodiversity hotspot in the world**. 500 million people with diverse cultures call it home. It is also the **world's leading mass tourism destination** - contributing to the degradation of ecosystems.

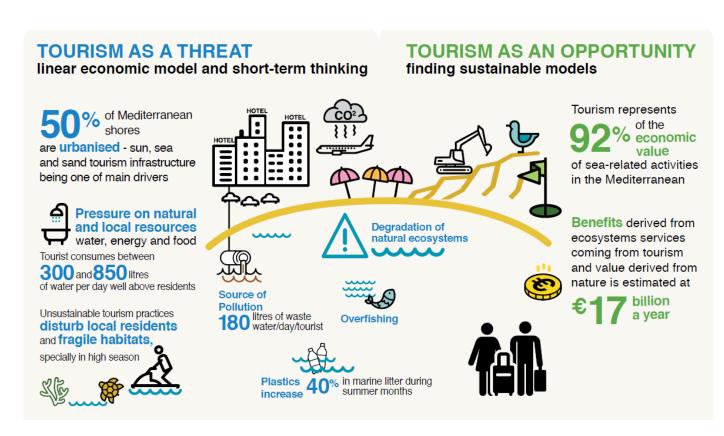




#### **Tourism in the Mediterranean**

#### Threats & Pressures

- Tourist activities impact fragile habitats and the artificilization of coastal areas - 50% of Med coast is urbanized
- Disturbance of local fauna and natural life
- Pressures on resources across the MED
  - Tourists use 3-4 times more water than residents
  - Produce twice as much solid waste
  - Contributes to more than 50% of its marine litter
  - Increase of the cost of living for local communities (accommodation, etc)
- Tourism highly concentrated (both spatially and seasonally – summer)
- COVID19 increased pressure on natural areas for leisure, overcrowding





### **Tourism in the Mediterranean**

**Opportunities** 

❖ Tourism (used to) represent 92% of the economic value of sea-related Mediterranean activities

- Strong policy interest in creating a more sustainable, deseasonalized and resilient tourism sector
- Increasing interest and demand towards nature destination and sustainable tourism at international, level but also at national and local levels





### **Mediterranean Protected Areas**

The Challenges they are Facing

- Lack of resources, capacity and incentives at PA level
- Competition
- Difficulty meeting quality and sustainability expectations
- Difficulty reaching target markets
- Lack of consistent guidelines and tools for monitoring quality and sustainability









## Why it is relevant?

#### The New Hork Times

### The Newest Challenge for Europe's Parks: A Surge of New Nature Lovers

Lockdown-weary city dwellers across the continent are visiting parks and other protected areas for the first time, overwhelming staff and generating pleas for more support.





https://www.nytimes.com/2020/12/10/travel/european-parks-pandemic.html

#### 30 by 30 and the Global Deal for Nature



30% of the world's terrestrial, inland water, and of coastal and marine areas, to be in effective protection and management by 2030



#### **Current Trends**

The New York Times

# The Newest Challenge for Europe's Parks: A Surge of New Nature Lovers

Lockdown-weary city dwellers across the continent are visiting parks and other protected areas for the first time, overwhelming staff and generating pleas for more support.

#### **PROTECTED AREAS**

- Sustainable tourism development tools
- Working with the private tourism sector
- Biodiversity protection VS negative tourism impacts



#### TRAVEL INDUSTRY

- Reducing tourism impacts
- Increasing sustainable tourism practices
- Building resilient destinations by implementing sustainable practices

Spain Looks to a New Kind of Tourism After COVID-19



#### **TRAVELLERS**

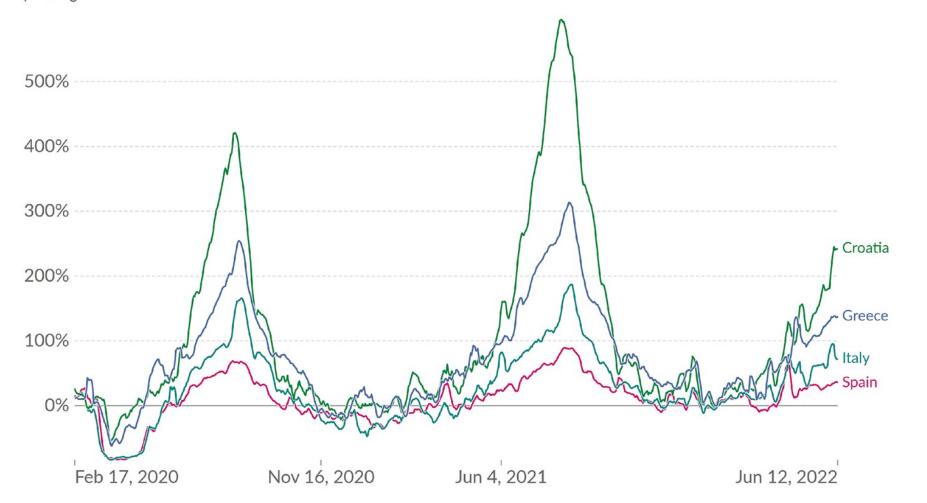
- More conscious travel choices
- Access to nature and local culture
- Quality experiences in lesser-known destinations

# Parks and outdoor spaces: How did the number of visitors change relative to before the pandemic?





Parks and outdoor spaces includes places like local parks, national parks, public beaches, marinas, dog parks, plazas, and public gardens.



Increasing demand for spending time in nature + lack of strategic tourism development planning + focus on volume rather than value + pronounced seasonality → Current reality and near future of ecotourism development

Source: Google COVID-19 Community Mobility Trends – Last updated 17 June 2022 OurWorldInData.org/coronavirus • CC BY Note: It's not recommended to compare levels across countries; local differences in categories could be misleading.





## **Ecotourism and protected areas in the Mediterranean**





#### The development of ecotourism

## Sustainable tourism **Natured based tourism** Any sustainable tourism activity or experience that relates to the natural environment **Ecotourism** A niche natured-based segment where the key motivation is learning

ECOTOURISM: Environmentally responsible visiting of relatively unspoilt natural areas, in order to enjoy and appreciate nature (and any accompanying cultural features - both past and present), that promotes conservation, has low negative visitor impact, and provides for beneficially active socio-economic involvement of local populations

Source: Zewdie and Kindu 2011



## 2. Brief introduction to the MEET network







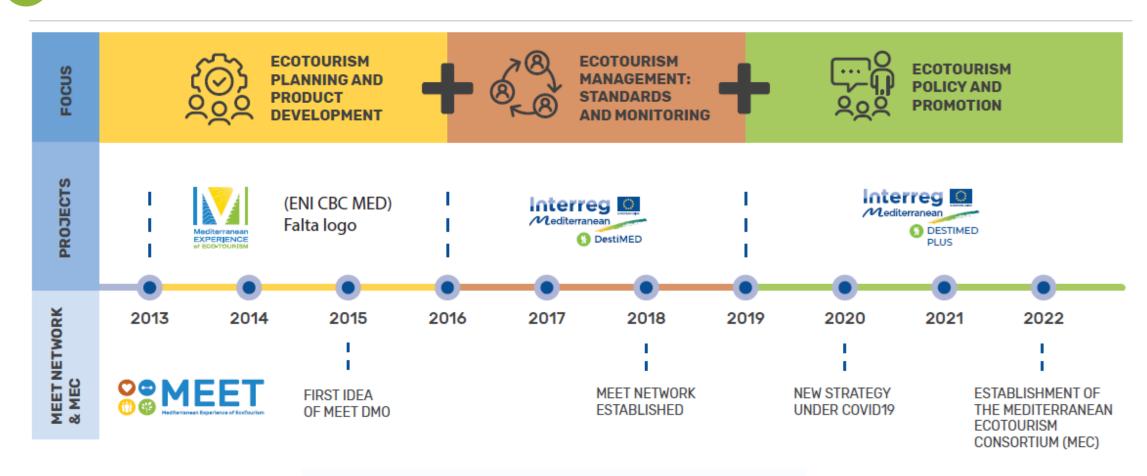
### **MEET Network**

MEET is a **network of** Mediterranean protected areas and some key organizations, working together to conserve the region's natural and cultural mosaic, while promoting a new model of ecotourism to the market through the development of high-quality ecotourism products and innovative tools to manage their impacts.





## WHAT & WHEN - MEET Timeline











## **WHO – MEET Functioning**

MEET Constituency: MEET is an association registered in Spain composed of park and organisational members, currently with 13 park members / applicants and additional candidates.

**MEET Governance:** General assembly of members & board composed as 2022 by IUCN Med, GFN, TF and Shouf (President: Alessandro Galli).

**MEET Management:** IUCN Med acts as Secretariat of the MEET Network and is in charge of its operations, with the support of a commercial advisor and interns/volunteers.



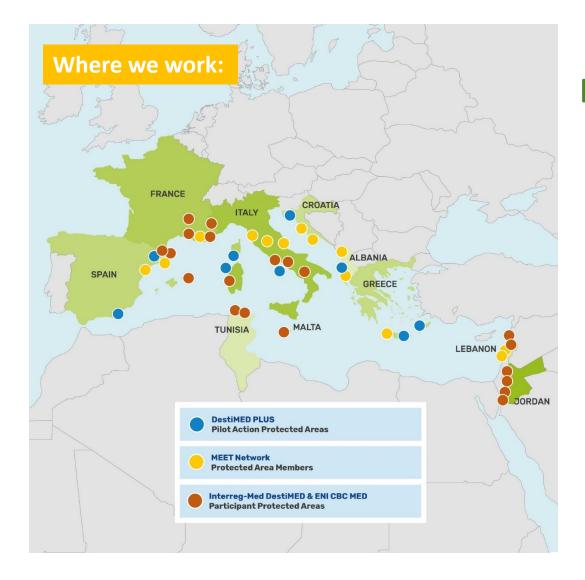








## **Putting Parks in the Driving Seat**



#### Bringing together tourism and conservation

#### **CONSERVATION & PUBLIC SECTOR**

- Parks and Protected Areas
- Policy Makers and PA Management bodies
- Conservation & sustainability organisations

#### **TOURISM & PRIVATE SECTOR**

- Local tour operators
- Local service providers
- International tour operators
- DMOs and Tourism boards



## **MEET products**



Based **in** and **around** protected areas



Work with **local communities** and local service providers



Benefit conservation



**Reduce** Ecological footprint



**Cooperative** tourism (parks and private sector)



## **Travel experiences**

#### **Our values**







#### **Components of an ecotourism product**











# **Travel experiences - Destination**





# 3. MEET Model: Approach, management and promotion in PAs









#### The MEET Model







- The park and their communities are at the driving seat of ecotourism development
- Promotes cooperative tourism development between public and private sector (local & international)
- Clear conservation and community benefits aligned with park goals
- **Evidenced sustainability** with impact measuring & monitoring



#### **Our differentiators**

#### Park-Led (eco)tourism

#### **MEET Product Promise:**

- ✓ Park-Led and Conservation Centered
- ✓ Community Engagement and Benefit
- ✓ Localized Supply Chains
- ✓ Measured Environmental Impact
- ✓ Immersive Nature-Based and Cultural Travel Experiences

**Locally-Crafted Travel Experiences** 

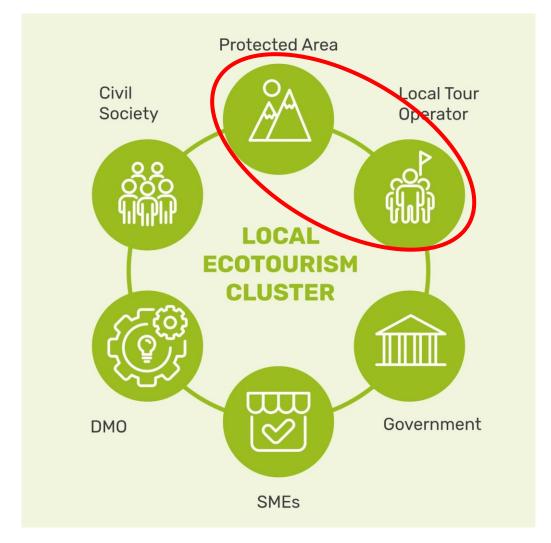




## **Local Ecotourism Clusters (LECs)**







Public-private working groups initiated or supported by the protected area and composed of multi-sector stakeholders

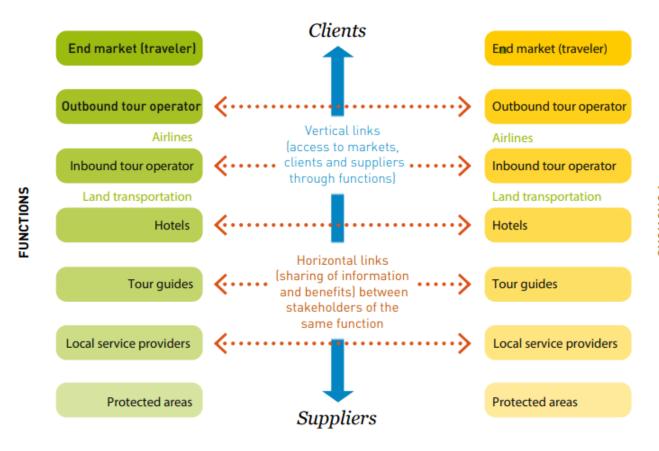
Collaborate to develop, plan, manage and promote ecotourism products according to a common vision

An efficiently working and successful LEC is a key element of the success of the whole ecotourism development effort in a destination



## **LECs - Functioning**

# THE LEC ENCOURAGES ENGAGEMENT WITH THE WIDER TOURISM ECONOMY



- ✓ Facilitate the identification and pursuit of common goals and objectives
- ✓ Facilitate agreements between protected area managing bodies, tourism businesses and local stakeholders
- Provide the basis for a governance framework
- Serve as a cooperative environment to encourage synergies, capacity building...
- ✓ Encourage innovation
- Offer economies of scale and their knockon effects

FUNCTIONS



## **LECs - Composition**

#### Protected area / park authority

Ensure conservation is respected, promoted and an integral part of the ecotourism product

# **Local Inbound Tour Operator**

# Locally owned small and medium enterprises

- Required for ecotourism product implementation
- Help to foster a sense of ownership of the destination
- Entry point for economic gains
- Keep tourism revenue within the destination

**Conservation** sector

Tourism sector

Local community sector

# **Local community organisations or representatives**

 Act as facilitators and ensure that the strengths, needs and concerns of the local community are comprehended

#### <u>Local Destination Management Organisation</u> <u>representatives</u>

 Help align policy, regulation and marketing efforts with ecotourism product development, conservation and sustainable Development

#### **Local government representatives**

Help remove barriers regarding infrastructure needs



# 4. MEET Standard - measuring sustainability and quality to ecotourism itineraries









#### **MEET Standard**







What is it NOT? A certificate for protected areas / destinations / businesses / products.



Integrated approach to guide Protected Areas destinations -A set of criteria and indicators to manage the quality and sustainability of MEET brand products.



**Guides** the ecotourism product development process, ensuring products are sustainable and commercially viable.



Data is collected on each of these indicators using questionnaires and other tools.



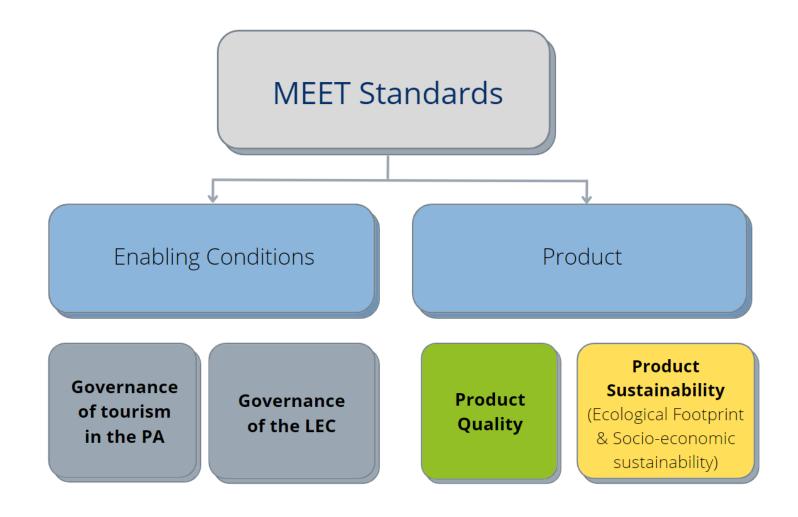
Assessment of this data results in recommendations that informs destination managers on how to improve performance of the destination and ecotourism products.



Enables continuous monitoring for product improvement

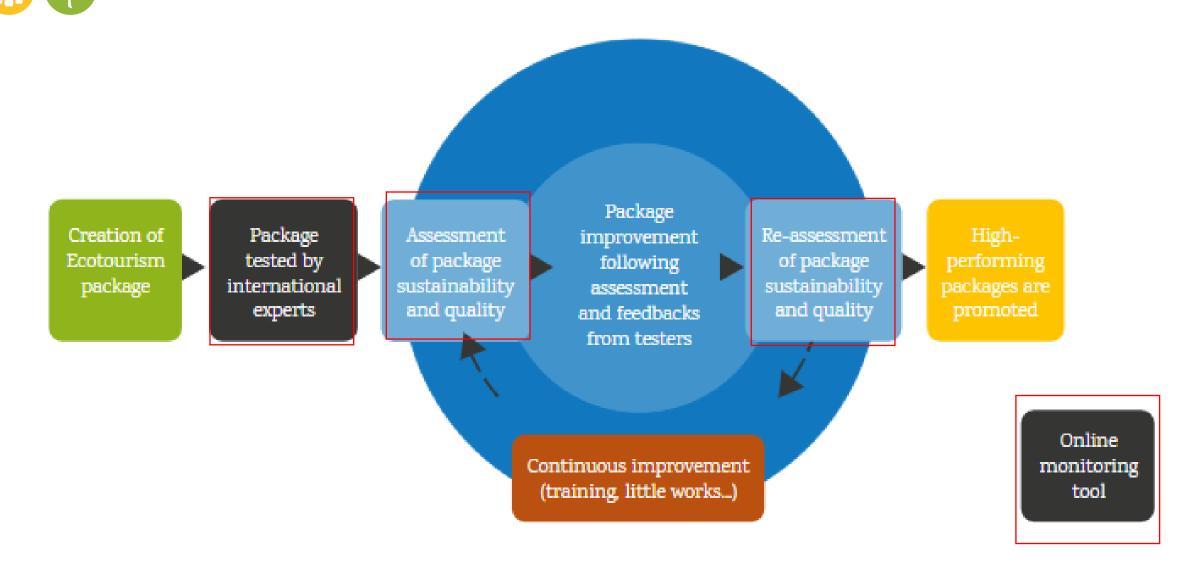


### **MEET Standard**





## How is the MEET Standard used?





# **Monitoring Platform**





#### MEET Ecotourism Indicator Monitoring Platform

Ecotourism is often presented and perceived as a "green" or environmentally friendly alternative to traditional tourism. How do we know if that is accurate? Can we actually measure it? How?

The MEET Indicator Monitoring Platform allows ecotourism destinations in and around protected areas to self-assess the sustainability and quality multi-day tourism products in Protected Areas against the comprehensive criteria of the MEET Standard.

This platform provides local ecotourism stakeholders with a system to automatically measure and monitor the performance of an itinerary (ecological footprint, social impact, quality) and the enabling conditions in the destination (governance and conservation management), enhancing their ability to make decisions based on evidence.

MEET STANDARD

MEET MANUAL



#### Ecological Footprint Calculator of Ecotourism Itineraries

Do you want to know the environmental footprint left behind by your visitors or customers?

The calculator measures and analyses the ecological footprint of your itinerary considering the four main components of an ecotourism package: accommodation, food & beverages, transfers, activities.

CHECK IT OUT!



#### Social Impact Assesment of Ecotourism Suppliers

Do you want to know the impact on social well being of tourism service providers in your product or destination?

This self-assessment measures the social impact of the different suppliers and facilities on 15 social topics covering 4 stakeholder groups (workers, local communities, value chain and visitors).

CHECK IT OUT



#### Enabling Conditions in the Destination: Governance & Conservation

Do you want to know if your destination is operating under good governance principles and respecting nature conservation?

This tool assesses the enabling environment to check with certain conditions that must be met to ensure that tourism benefits conservation as well as local communities and to make sure that no negative impacts on conservation occur.

CHECK IT OUT!



#### Product Quality Assessment of an Ecotourism Itinerary

Do you want to know if your itinerary is ready to provide a memorable, safe and market-appealing ecotourism experience?

This questionnaire allows you to understand if the itinerary you are developing respond to the expectation of customers, buyers and local stakeholders, and complies with the the products commercialised by the MEET Network, covering issues such as tour leading, guiding and interpretation, supplier selection or itinerary design.

CHECK IT OUT!



## **Tools and Monitoring**

### **STANDARD MONITORING TOOLS:**

- Social Impact Assessment of Ecotourism Suppliers
- Enabling Conditions Assessment of the Destination: Governance and Conservation
- Product Quality Assessment of an Ecotourism Itinerary
- Ecological Footprint Calculator

#### MONITORING PLATFORM

Representing all 4 components of the MEET Standard



https://monitoring.meetnetwork.org/



## **MEET Standard - Methodology**

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OF	IND	<b>ICA</b>	ΓOR	S

Simple and easy to collect, but meaningful

**Limited** number of indicators

Focusing on the **existence of important elements** 

Broad applicability

Awareness-raising function

Alignment with **existing standards**: IUCN Green List, IUCN Best Practice Guideline: Governance of Protected Areas

Ideal performance

2

Compliance

0

No data or non-compliant situation

-2



## **Enabling Conditions Assessment of the Destination:**



**Governance** is "the interactions among structures, processes and traditions that determine how power and responsibilities are exercised, how decisions are taken and how citizens or other stakeholders have their say".





- Who decides what the objectives are
- How those decisions are taken
- ✓ Who holds power, authority and responsibility
- ✓ Who is (or should be) held accountable



## **Enabling Conditions Assessment of the Destination:**

## **Governance and Conservation**

# DATA COLLECTION AND ANALYSIS TOOLS

- Indicators were developed on the basis of the IUCN Green List standard for Protected Area Management and IUCN's Natural Resources Governance Framework.
- Data is collected through a questionnaire and is then assessed to produce recommendations for the LEC to implement.





## **Enabling Conditions Assessment of the Destination:**





## **Governance and Conservation - Indicators**

Legitimacy and voice	1.1.	Identification of stakeholders and rightsholders		
	1.2.	Representation		
	1.3.	Diversity		
	1.4.	Standards		
Direction	2.1.	Strategy and action plan		
Performance	3.1.	Participatory product development		
	3.2.	Service provider and tour operator selection		
	3.3.	Tour operation identification		
	3.4.	LEC Action Plan		
	3.5.	Degree of activity of LEC		
	3.6.	Public awareness		
Accountability -	4.1.	Internal information		
	4.2.	Public information		
	4.3.	Feedback mechanism		
	4.4.	Reaction to feedback		
Fairness and rights	5.1.	Formal complaints		

A LEC must reflect all voices and have clear rules

A LEC follows a **common vision** of ecotourism

A LEC implements its tasks in an **ongoing learning** process and in a **participatory** way

A LEC ensures **transparency** and informs about its activities

A LEC **respects** all stakeholders and rightsholders



## **MEET Standard - Legitimacy & Voice and Direction**

#### 1.1. Identification of stakeholders and rightsholders

• Stakeholder map, including an indication of key stakeholders and rightsholders

#### 1.2. Representation

• Broad representation (at least 8 members): inbound tour operator, protected area, local administration, local community, local CSOs, tourism-related service providers (accommodation, transportation, food&drinks)

#### 1.3. Diversity

Reflect local social diversity (age, gender balance, ethnic groups...)

#### 1.4. Standards

 Agreed rules and standards: decision-making, composition, service provider selection procedures, roles, responsibilities, meeting, membership, long-term arrangements, tasks...

#### 2.1. Strategy and action plan

• Consistent and agreed strategic vision for (eco)tourism development, in line with the values of the protected area, and linked to an action plan



# **MEET Standard - Performance**

### 3.1. Participatory product development

Ongoing discussion to develop ecotourism products, including multiple knowledge sources

### 3.2. Service provider and tour operator selection

• Clear and transparent service providers and tour operator selection

### 3.3. Tour operator identification

• Selection of a tour operator willing and able to meet the criteria for package development and monitoring procedures

### 3.4. LEC Action Plan

• Follow an action plan to define activities, improve the products, trigger new cooperations and promote ecotourism

### 3.5. Degree of activity of LEC

Active, locally acknowledged, permanent working group. Periodic meetings are essential (at least two/year)

### 3.6. Public awareness

Public authorities and decision-makers are aware of the vision of the LEC on sustainable tourism



# **MEET Standard - Accountability and Fairness & Rights**

### 4.1. Internal information

• Information about meetings and activities is made accessible and available to LEC members, stakeholders and rightsholders

### 4.2. Public information

• Key documents, LEC discussion outcomes and activities are publicly accessible

### 4.3. Feedback mechanism

• Easily accessible mechanism to receive and react to feedback from civil society and stakeholders

### 4.4. Reaction to feedback

• Relevant external feedback and recommendations are taken into account by the LEC

### **5.1. Formal complaints**

• Formal complaints about the work of the LEC (decision-making, land-use conflicts/rights, communication, activities...) reported by local communities, stakeholders and rightsholders should be documented and addressed appropriately



# **VISUALISATION OF THE RESULTS**

# **Enabling Conditions in the Destination: Governance & Conservation**

This tool assesses the enabling environment to check with certain conditions that must be met to ensure that tourism benefits conservation as well as local communities and to make sure that no negative impacts on conservation occur.

Non-acceptable perfomance Ideal performance

### **Performance**

Degree of participation of the LEC in the development of the ecotourism offer supported by the park (including MEET itineraries)



The LEC has specified the procedure to select service providers to be included in the tourism offer supported by the park



The LEC has formally identified one or several Inbound Tour Operators (ITO) that can, and is willing to, develop and operate the ecotourism offer supported by the park (including MEET itineraries) and the required monitoring procedures

#### NO DATA

The LEC has formally identified one or several Inbound Tour Operators (ITO) that can, and is willing to, develop and operate the ecotourism offer supported by the park (including MEET itineraries) and the required monitoring procedures.



# **Ecological Footprint Calculator of Ecotourism Itineraries**

The calculator measures and analyses the ecological footprint of the itinerary considering the four main components of an ecotourism package: accommodation, food & beverages, transfers, activities.



Allows us to quantify tourism pressures on natural resources and ecological services

This tool allows tour operators, destinations and customers to understand the EF of the whole ecotourism package, expressed in gha (global hectares), the EF per tourist per day, and the weight of the different components of the package.

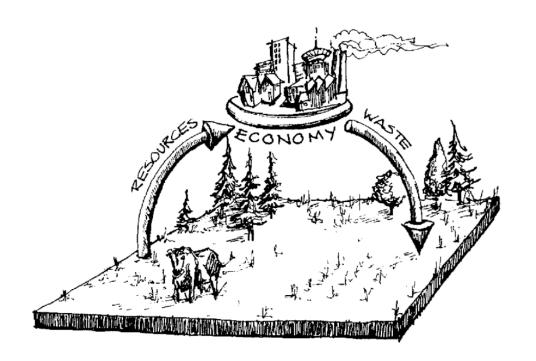


# **Ecological Footprint: the rationale**

The goods and services that are at the base of human societies and economies are all supported by functioning and healthy ecosystems

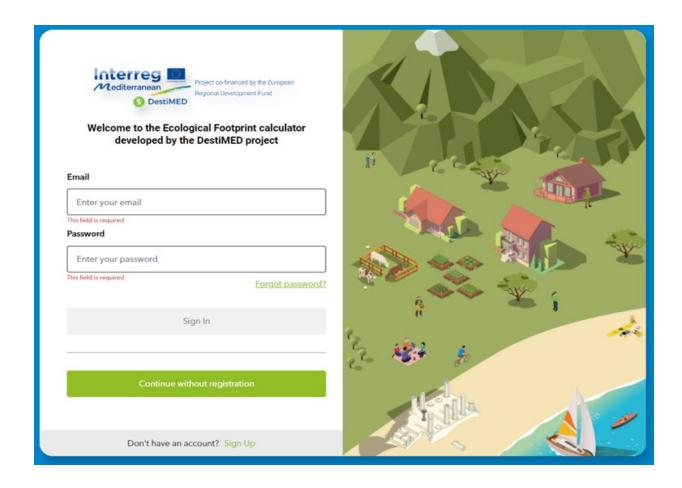
By using resources from the planet, and throwing wastes back into it, all of us contribute to placing an impact on our Earth.

This impact is our Footprint and can be measured!





# **MEET Ecological Footprint Calculator of Ecotourism Itineraries**



### **Features:**

- Save progresses and results
- Download results in PDF format
- Explore solution to reduce the EF
- Eventually connect with, and receive support from, the MEET network



# **Ecological Footprint Calculator of Ecotourism Itineraries**

**DEFINITION**: the amount of **natural capital** necessary **to "support" an ecotourism package** and each single tourist participating in it.

**RESULTS** are provided for 4 keys offers: Accommodation, Food & Drinks, Mobility & Transfers and Activities & Services to help determine drivers of human pressure

Ecosystems types are shown within each category to indicate where human pressure is placed.

**UNIT:** global hectares (gha) - hectare-equivalent units of land





# **Ecological Footprint Calculator of Ecotourism Itineraries**

Accommodation	Food & Drinks
-General information and characteristic (i.e. type of accommodation, opening season etc) -Number of workers -Total number of bed-nights -Building surface -Energy consumptions, including: OElectricity OHeating system OWater heating -Consumption/production of alternative source of energy (solar, PVs, LPG, geothermic, etc) -Good and services provided (i.e. laundry, replacement of linen, etc)	-Origin of ingredients:
Mobility & Transfers	Activities & Services
-Duration of the route -Distance covered -Type of transportation (motor vehicle or different) oFuel type oFuel efficiency -Number of workers	-Duration of the activity -Distance covered -Means of transportation used -For any motor vehicle used:







### Journal of Outdoor Recreation and Tourism



Volume 38, June 2022, 100513

Ecological Footprint and tourism:
Development and sustainability
monitoring of ecotourism packages in
Mediterranean Protected Areas

Protected Area	Duration of the package	Number of tourist	Testing period - Round 1	Testing period - Round 2	Samaria National Park (Greece) Colline Metallifere	6 days/5 nights 4 days/3	6	Fall 2017 Fall 2017	Spring 2018 Spring
Albania North Shkodra Region Parks (Albania)	6 days/5 nights	7	Spring 2018	Spring 2019	Tuscan Mining UNESCO Geopark (Italy)	nights			2018
Albania South Vlora Region Parks (Albania)	7 days/6 nights	7	Spring 2018	Spring 2019	Torre del Cerrano Marine Protected	4 days/3 nights	7	Fall 2017	Spring 2018
Kornati Islands National park	6 days/5 nights	8	Fall 2017	Fall 2018	Area (Italy) Circeo National Park (Italy)	4 days/3 nights	7	Spring 2018	Spring 2019
(Croatia) Lastovo Islands Nature Park (Croatia)	6 days/5 nights	8	Fall 2017	Spring 2018	Riviera di Ulysses Regional Park (Italy)	5 days/4 nights	6	Spring 2018	Spring 2019
Calanques National Park (France)	6 days/5 nights	6	Spring 2018	Fall 2018	Natural Park of Ebro Delta (Spain)	4 days/3 nights	6	Fall 2017	Spring 2018
Camargue Regional Nature Park (France)	6 days/5 nights	5	Spring 2018	Fall 2018	Menorea Biosphere Reserve (Spain)	6 days/5 nights	7	Fall 2017	Fall 2018

**Source**: Mancini, M.S., Barioni, D., et al. (2022). Ecological Footprint and tourism: Development and sustainability monitoring of ecotourism packages in Mediterranean Protected Areas, Journal of Outdoor Recreation and Tourism, Volume 38, 100513, ISSN 2213-0780, <a href="https://doi.org/10.1016/j.jort.2022.100513">https://doi.org/10.1016/j.jort.2022.100513</a>



# **Ecological Footprint Calculator of Ecotourism Itineraries**

QUESTION: Excluding international travel, what do you think had the highest ecological footprint in the measured ecotourism packages?

- Transfers and local transport
- 2. Food and Beverages
- 3. Accomodation
- 4. Activities and other services

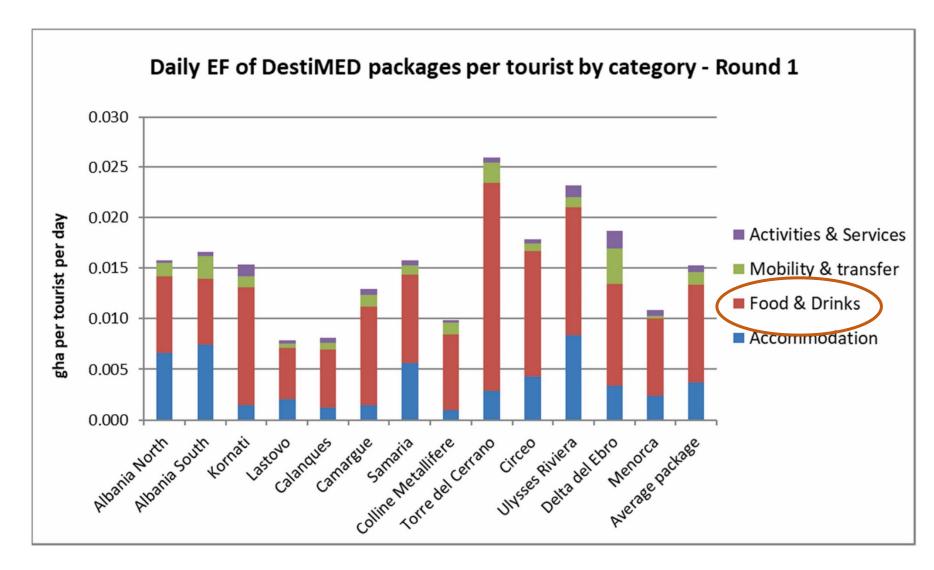




# **Ecological footprint in 13 Protected Areas**

Daily Ecological Footprint results **per tourist** of the 13 packages in Round 1 and calculated average. Results are broken down by the 4 main categories of activities and services offered in the package.

the major Footprint driver in all 13 packages in Round 1, contributing on average to 63% of the total package Footprint



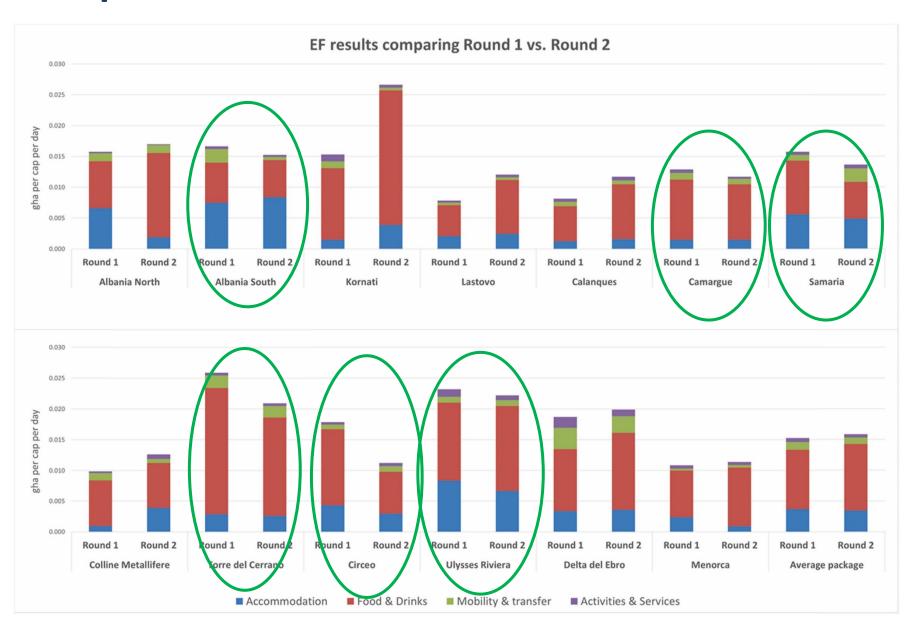


# **Ecological footprint in 13 Protected Areas**

**6 packages** managed to **decrease** their Footprint value

**7 ecotourism** packages increased their Footprint.

Food & Drinks was the sole service to increase (+12% on average) its Footprint value in Round 2.





# **Ecological footprint in 13 Protected Areas Results**

- ❖ Footprint results breakdown by consumption categories provides a complementary information, indicating which daily tourist activity drives anthropogenic pressures on the various ecosystems.
- ❖ The Food & Drink category represented the largest driver across all 13 packages and the highest values were found in those packages serving big amounts of food in general, with a high share of fish and meat products.
- ❖ Only 6 packages managed to reduce their Footprint (following the recommendations and implementing other changes according to the MEET standard).
- ❖ The increase in the value for their Footprint from round 1 to round 2 was mainly for the lack of data available during round 1.

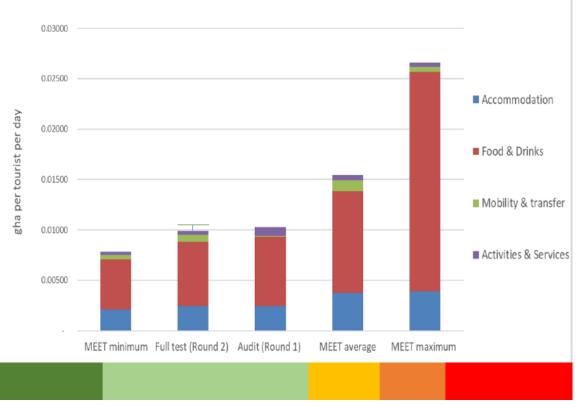












### Standards performance:

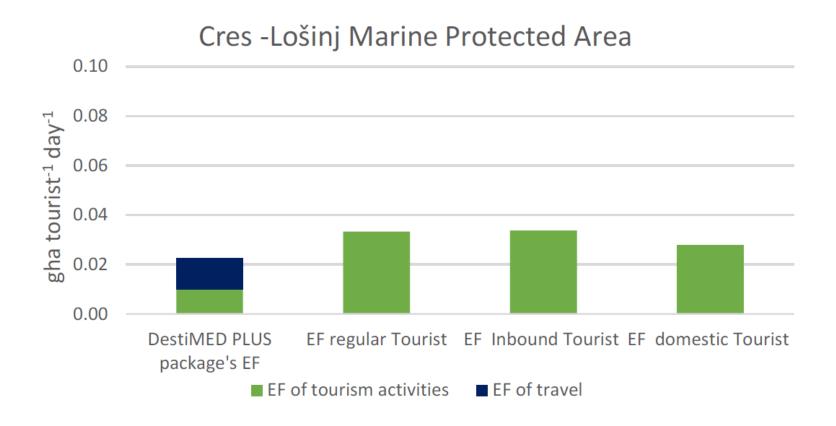
"+1 – intermediate positive performance"

	R2 vs. R1	R2 vs. M. Avg.
	- 7%	- 37%
	-	-35%
	+ 574%	-36%
===	- 53%	- 28%
	-3%	-36%

Cres -Lošinj Marine Protected Area Jadranska Hrvatska– Croatia



# Monitoring Sustainability: eco vs. regular tourists



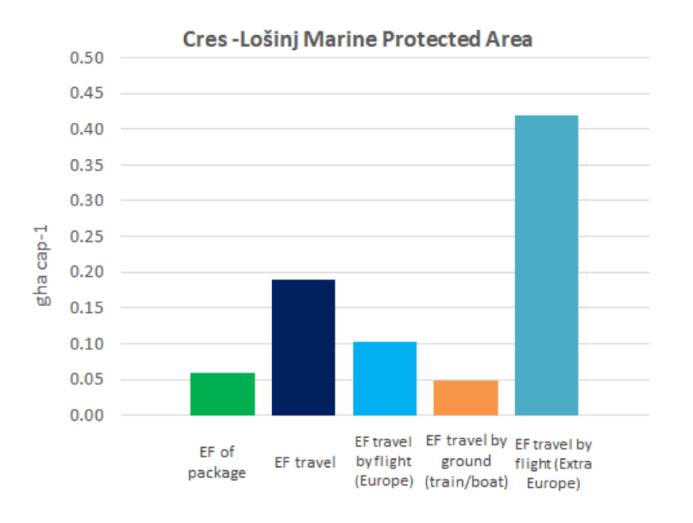
Comparison between the Ecological Footprint of the DestiMED PLUS pilots packages and the Ecological Footprint of a regular tourist (both domestic and inbound) in each of the 6 DestiMED PLUS destinations (all values expressed in ghaper capita per day).



# Monitoring Sustainability: travel to destination







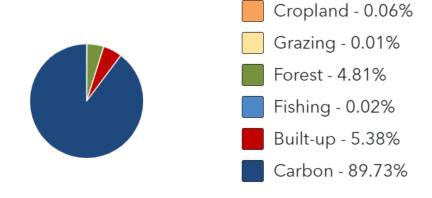
gha per tourist

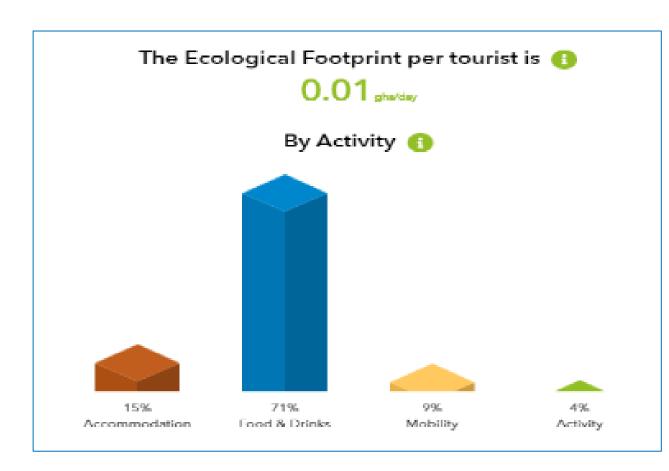


## **VISUALISATION OF THE RESULTS**



By Landtype 🕦







# **Benefits of the Ecological Footprint for Ecotourism Stakeholders**

### You cannot manage what you do not measure!!



### PROTECTED AREAS MANAGERS

Understanding the biocapacity of the local area and the pressure tourism activities place upon it





### **LOCAL SUPPLIERS**

- Enter as pioneers in a new market
- Reduce and optimise their impacts and costs
- Increase market resilience





Attract green tourists







# Social Impact Assessment of Ecotourism Suppliers



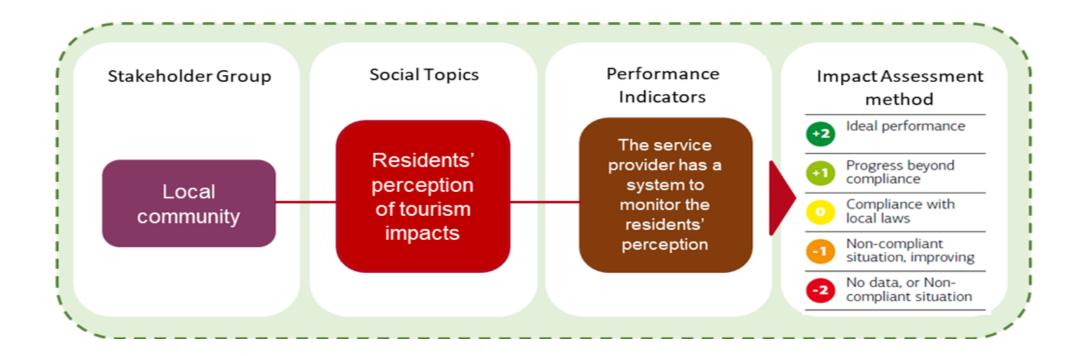


- ❖ The socio-economic assessment aims to measure the social impact of the different ecotourism service providers, suppliers and facilities present in a destination or included in an ecotourism itinerary.
- The assessment covers 15 social topics and 4 stakeholder groups (workers, local communities, value chain and visitors).



# **Social Impact Assessment of Ecotourism Suppliers**

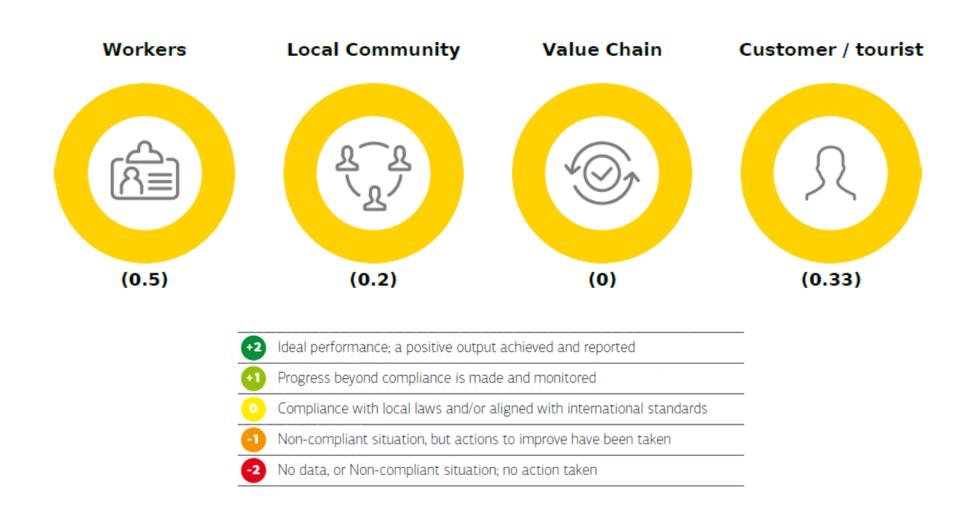
❖ Indicators were developed on the basis of the **Social Value Initiative**, Methodology Product Social Impact Assessment and the **EU**, **European Tourism Indicators System**.





## **VISUALISATION OF THE RESULTS**

### By stakeholder group





## **VISUALISATION OF THE RESULTS**

### By service provider category





# Social Impact Assessment of Ecotourism Suppliers for Ecotourism Stakeholders







- Report the social benefits of the ecotourism products and services
- Good aid for structuring story-telling
- Highlights endemic issues in the region
- Identification of areas of concern which were not originally in the radar









# Product Quality Assessment of an Ecotourism Itinerary





- The operator and stakeholders developing ecotourism itineraries in, and around protected areas must ensure the selection of appropriate providers, develop engaging storytelling that values the destination appropriately delivered by tour leaders and guides, that interacts meaningfully with its communities, and values the protected areas and culture of the destination.
- For this purpose, MEET has defined a set of criteria that must be met by the products (multi-day ecotourism itineraries) that encompass basic conditions that should be met regarding the design of the product and itinerary, safety, supplier selection, among others.



# **Product Quality Assessment of an Ecotourism Itinerary**

2.1 PRODUCT QUALITY	2.1.1 Sound design of the ecotourism product
	2.1.2 MEET market alignment
	2.1.3 Product components characteristics
	2.1.4 Product safety characteristics
	2.1.5 Product operations characteristics
	2.1.6 Product supplier's characteristic

- 2.1.1 Product concept; Itinerary design and Leading, Guiding & Interpretation
- 2.1.2 Target market; Pricing; Seasonality and Storytelling.
- 2.1.3 Accomodation; Meals; Transport and Activities
- 2.1.4 Health; Safety and Security
- 2.1.5 Tour operator; Tour leader and Guides
- 2.1.6 Local ownership; Labour; Human rights; wildlife and Animal welfare



### **VISUALISATION OF THE RESULTS**

# **Product Quality Assessment of an Ecotourism Itinerary**

Non-acceptable perfomance Ideal performance

# Sound design of the ecotourism product

#### PRODUCT CONCEPT

The product/package/itinerary is aligned with the tourism development objectives and plans of the Protected Area or Destination



#### PRODUCT CONCEPT

The product/package/itinerary is focused valuing the natural and cultural resources in and around the Protected Area(s)



#### PRODUCT CONCEPT

The activities related to or within the Protected Area are developed with the LEC and approved by the PA management body.



#### PRODUCT CONCEPT

The number of travelers per group and tours per week is defined and within a maximum capacity of travelers defined by the LEC/PA



- 12 Ideal performance; a positive output achieved and reported
- Progress beyond compliance is made and monitored
- O Compliance with local laws and/or aligned with international standards
- Non-compliant situation, but actions to improve have been taken
- No data, or Non-compliant situation; no action taken



# **Product Quality Assessment of an Ecotourism Itinerary**







- Report the benefits of the ecotourism itinerary
- Ensures that the product being developed is high-quality and market-oriented, attractive and responding to the needs of customers.
- Confirms that the ecotourism product is aligned with the MEET brand and product line, commercially viable as well as the conservation values of the PA and sustainability is well embedded in the experience







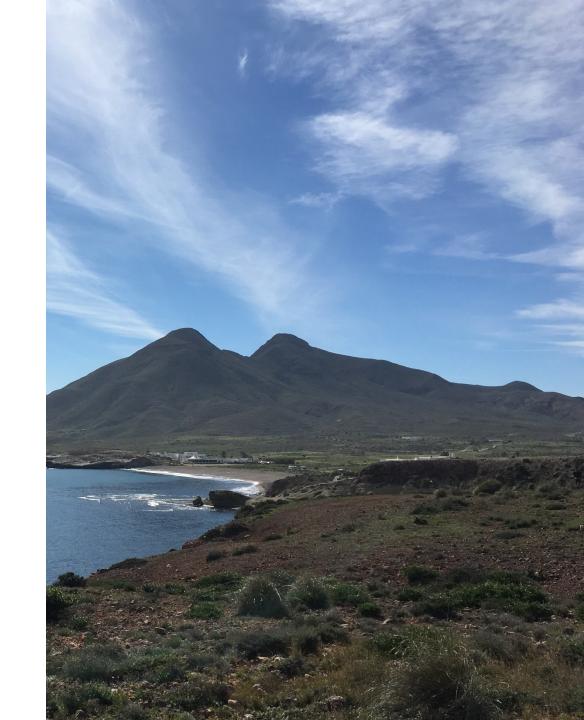


# **Examples of Recommendations provided by the tools**

### **Governance and Conservation:**

• Engage further public bodies in the local ecotourism cluster.









### **ASSESSMENT AGAINST THE MEET STANDARD**

PORTO CONTE REGIONAL PARK, SARDINIA (ITALY)

### **ENABLING CONDITIONS**

TOURISM MANAGEMENT IN THE PROTECTED AREA

This assessment aims to understand if the protected area has appropriate tourism management mechanisms, to ensure a low-impact and conservation-friendly design of the ecotourism offer, based on a simplification of the <u>IUCN Green List Global Standard</u> for Protected Areas.

CATEGORY	ASSESSMENT
1. Legal and regulatory conditions	Legal PA Management Visitor-related Visitor mgmt. Active visitor Visitor management monitoring
2. Ecotourism package and visitor use	Compliance Package Conservation compliance Wisitor with park rules content of package design impact
3. Added values	LEC conservation activity  Compliance  Non-compliant situation
	Non-compliant situation





# GOVERNANCE OF THE LOCAL ECOTOURISM CLUSTER

This assessment aims to measure if the protected area and the different tourism stakeholders in the cluster and destination operate under the main principles for good governance. It has been developed drawing on the <u>IUCN</u>
<u>Best Practice Guidelines for the Governance of Protected Areas.</u>

CATEGORY	ASSESSMENT
1. Legitimacy and Voice	Representation of stakeholders Diversity Standards
2. Direction	Strategy and action plan  General alignment
3. Performance	Implementation, monitoring & product product development Cooperation Policy and lobbying
4. Accountability	Communication and information Feedback Control
5. Fairness & Rights	Respect Fairness Legal alignment





### **ASSESSMENT AGAINST THE MEET STANDARD**

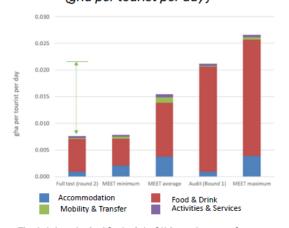
PORTO CONTE REGIONAL PARK, SARDINIA (ITALY)

### **PRODUCT SUSTAINABILITY**

ECOLOGICAL
FOOTPRINT OF THE
PRODUCT SERVICES

The ecological footprint (EF) assesses the human appropriation of the biosphere's capacity to provide renewable natural resources and key ecological services. To accurately measure the ecological footprint of a ecotourism package, the project is using a new methodology and the EF Calculator, that collects data and calculates the footprint of the different package components: accommodation, food, mobility & activities. Carbon and Water footprints have been also measured for some products and will be soon available as well.

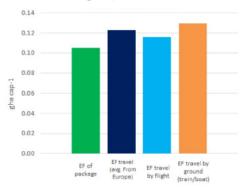
### Ecological Footprint of the package (gha per tourist per day)



The total ecological footprint of this package performs very well, with a lower footprint than the MEET average as well as the MEET minimum, with Food & Drinks being the component with the highest footprint as in all packages. The footprint of the package decreased by 64% from the baseline done to the final assessment. The reason for the reduction lies in the food & drinks (-69%) category, as the quantity of food provided was reduced, along with the quantity of meat, dairy products and fish.

# Ecological Footprint of travel to the destination from Europe

(gha per tourist)



This graphic shows the average EF of travelling to Porto Conte Regional Park from an average European city, and the difference between air and ground travel. The EF of travelling to the destination is slightly higher than the EF of the actual package (1.17 times the per capita EF of the package). To this destination, the average EF of travelling by ground (train/boat) is 12% higher than the average EF of travelling by flight from Europe.



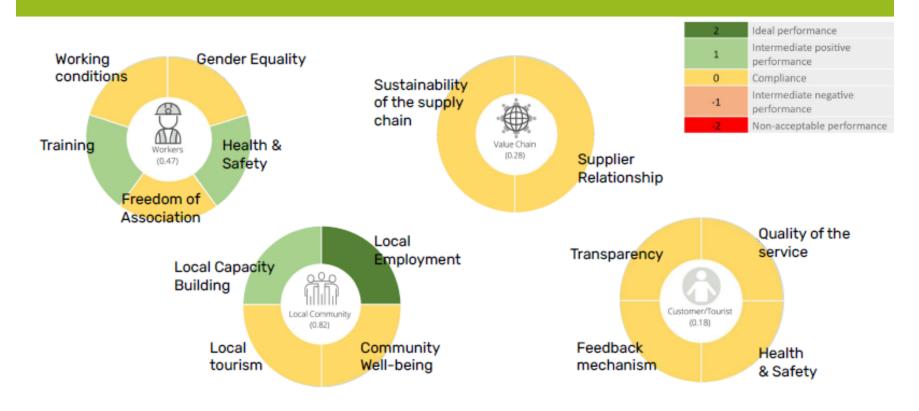


### ASSESSMENT AGAINST THE MEET STANDARD

PORTO CONTE REGIONAL PARK, SARDINIA (ITALY)

SOCIAL IMPACT
ASSESSMENT OF THE
PRODUCT SUPPLIERS

The socio-economic assessment aims to measure the social impact of the different suppliers and facilities on 15 social topics covering 4 stakeholder groups (workers, local communities, value chain and visitors). The methodology is based on a simplified version of the <a href="Product Social Impact Assessment">Product Social Impact Assessment</a>.





# **Marketing & commercial efforts of MEET**

### IN DEVELOPMENT WITH DESTIMED PLUS PROJECT

Nature and Culture Itineraries Designed by Mediterranean Parks

### ALBANIA: DIVJAKË-KARAVASTA NATIONAL PARK

Pelican's Letters (8 days)



Imagine being in between two rivers, in a fortress of nature and life where you are welcomed every day by the Pelican.

Divjaka - Karavasta Park is a journey between the discoveries of Albania's third treasure.



- Visit the Pelican Island and monitor the heron colony
- Discover the hospitality of the inhabitants, fishermen and artisans of the area
- Learn about bats habitat and hike to the watchtowers to see the landscape of the park and the reservoir of Kryekuq



- Explore the area through walking trails or by horse that traverse the experience of visiting from the tall pines to the centuries-old churches
- Visit the Church of St. Thanas by bicycle and see one of the most beautiful sunsets in Karavasta.

### Nature and Culture Itineraries Designed by Mediterranean Parks



### SPAIN: TERRES DE L'EBRE BIOSPHERE RESERVE

Spanish Culture, Cuisine and Wildlife in the Ebro Delta (5 days)



Experience the wildlife and seasonal colours of the largest wetland in Catalonia. Sail, birdwatch and cycle across the Ebro Delta's unmistakable horizontal landscape and explore Encanyissada and Tancada lagoons.



- Visit the salt world of Mon Natura and travel from the Trabucador Isthmus to the Trinidad Salt Pans of the Alfacs Peninsula
- Learn about the sustainable production of mussels and oysters in Alfacs Bay



- Enjoy a guided walking tour through the old Ebro Lands capital in Tortosa City
- Wine tasting at the Gandesa Cathedral Wine Cellar.

### **GREECE: NORTH KARPATHOS AND SARIA ISLANDS**

Feel Like a Local in an Amazing Destination Combining Culture with Pure Nature (6 days)



- Karpathos island is a destination characterized by its pure nature and unique culture. Its isolated location and low population density have played key roles in the conservation of nature, customs and relevant cultural activities.
- Learn about the centuries-old history of the island
- Discover its traditional tastes, music, dance, dressing and food and cook like a local



- Admire its amazing pure nature sites through hiking experiences
- Observe the protected -and otherspecies that live in the protected area, like the unique species Karpathos frog Salamander and Mediterranean monk seal.

### SPAIN: SIERRA NEVADA NATIONAL PARK

Caves, Cowboys, and Mediterranean Mountains (5 days)



Hike ancient staircases and climb alpine peaks in Sierra Nevada, the southernmost mountain range of Spain. Discover Andalusian landscapes and develop a deep connection to the past and the people who depend on the Mediterranean's highest mountains.



- Cross the mountain range from North to South to discover a new landscape in each
- Share a day at 2,000 meters above sea level with Torcuato, a passionate cattle breeder, who is trying to save the oldest breed of cows in Europe known as the Pajuna



- Discover the Alpujarras, an isolated area in the south of the Sierra Nevada, featuring white villages perched in the slopes, and architecture that preserves their Berber origins
- Stay in a cave and experience silence, peace and tranquility.



# The Med as a Leading Ecotourism Destination







□ Dates & availability ☑ Important notes □ Essential trip information

Reviews

<u>Home</u> > <u>Europe</u> > <u>Greece</u> > Highlights of Crete

### Tour the ancient histories and sun-kissed shores of Crete

The island of Crete has so much history and natural wonder to offer to a curious traveller. And in seven days on its shores, you'll see what's known as Europe's oldest city, taste some of the region's best food and wine, and discover some of the world's most picturesque beaches. From Heraklion, wist the famous archaeological site of Knossos, hike through forests and gorges, unwind in the secluded seaside village of Sougia, and sip wine in the vibrant port city of Chania to show you what makes the island so special. So quintessentially 'Creece' and so full of life, the best of Crete is waiting.

Start Finish	Heraklion, Greece Chania, Greece	Code Physical rating	ZLSA ●●○○○•
Destination	Greece	Ages	Min 15
Style	Original	Group size	Min 1, Max 12
Theme	Explorer		

### Why you'll love this trip

- Did you know that Crete is home to Europe's oldest city? From Heraklion, head to the famous ruins and archaeological site of Knossos – the former capital of Minoan Crete.
- Uncover the real Crete during visits to its quiet corners. We've partnered with non-profit organisation
  MEET to bring you an ecotourism experience in the delightful village of Agios Ioannis. Spend an
  evening dining in a local restaurant to the soundtrack of live traditional music and stay the night in a
  questhouse with a welcoming local family.



### Discover hotspots and lesser-known treasures on Croatia's Dalmatian coast

Eat, walk, swim and wander to your heart's content on a five-day exploration of Croatia's Central Dalmatia region. This slice of the country delivers in both natural wonders and cultural treasures while offering up something to entice all those who set foot on its shimmering shores. Walk in the shoes of a local in the city of Sibenik, dig into the past in Zadar, have lunch with new friends on the spectacular Kornati Islands, venture into the wonderland of Krka National Park and discover the charming streets of Trogir. History? Incredible. Food? Unforgettable. Scenery? Couldn't be better. This is a place that ticks all the boxes.

Start	Split, Croatia	Code	ZLSL
Finish	Split, Croatia	Physical rating	●●○○○●
Destination	Croatia	Ages	Min 15
Style	Original	Group size	Min 1, Max 12
Theme	Explorer		

### Why you'll love this trip

**≦** Gallery

fT1 Itinerary

\* Reviews

✓ Inclusions

Essential trip information

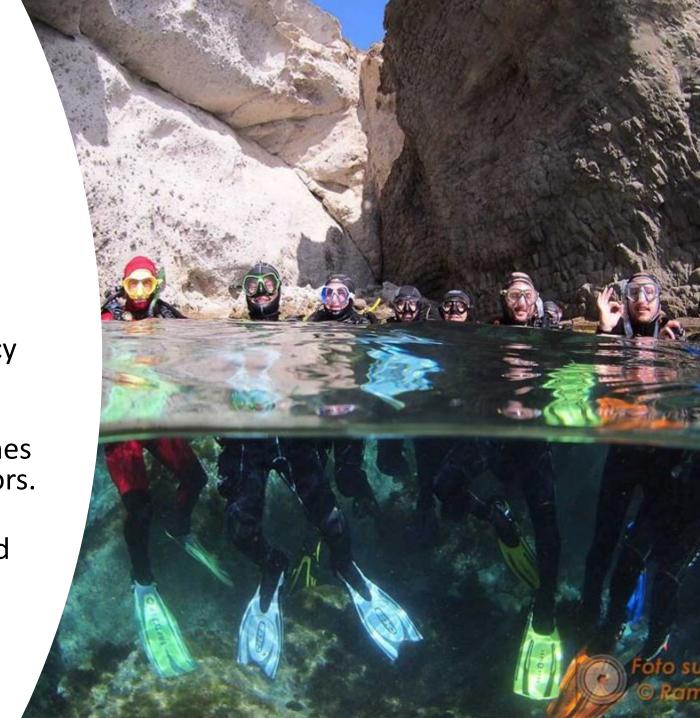
☑ Important notes

- See a different side of Sibenik as you explore the city with a local guide who will the hidden gems of the town before taking you to a tucked-away tavern for a traditional snack.
- Take a boat trip to the little-know Kornati Islands where you'll hike through stunning scenery, enjoy lunch with a welcoming local family and sample olive oil produced on the islands, all through our local partner - non-profit organisation MEET.
- Enjoy an ecotourism experience in the ethereal Krka National Park, where you'll explore waterfalls
  and ancient relics with a local guide in the part of the Park that's more off the beaten track.



# **Key learnings**

- ❖ The conservation of the Mediterranean basin and its PAs is strongly affected by tourism.
- Governance models for tourism development in PAs and in regional policy are needed.
- Better tourism and conservation outcomes when there is collaboration among sectors.
- ❖ MEET offers different methodologies and tools for Protected Areas to manage tourism in PAs





- MEET products have comparative advantages of mass tourism destinations for travel to the destination (seasonality).
- For some of the tools, it might be difficult to collect DATA, especially socio-economic, as service providers are not willing to share them
- The MEET Monitoring tools allows ecotourism destinations in and around protected areas to selfassess the sustainability and quality multi-day tourism products in Protected Areas against the comprehensive criteria of the MEET Standard





# Thank you and Get in Touch!

### **Contact**

• Website: www.meetnetwork.org

• Email: secretariat@meetnetwork.org

### **Social Media**









### **Key Resources**

- MEET Catalogue: <a href="https://www.meetnetwork.org/ecotourism-experiences">https://www.meetnetwork.org/ecotourism-experiences</a>
- MEET Manual: https://www.meetnetwork.org/methodological -manual
- MEET
   Members: <a href="https://www.meetnetwork.org/mediterranean-parks">https://www.meetnetwork.org/mediterranean-parks</a>
- MEET Training Modules: https://www.meetnetwork.org/onlinelearning
- MEET Ecological Footprint
  Calculator: <a href="https://www.meetnetwork.org/ecological-footprint-calculator">https://www.meetnetwork.org/ecological-footprint-calculator</a>